

**I HAVE READ THIS RELEASE OF LIABILITY, WAIVER OF LEGAL RIGHTS, AND ASSUMPTION OF RISK, FULLY. I UNDERSTAND ITS CONTENTS AND SIGN IT OF MY OWN FREE WILL.**

**TERMS AND CONDITIONS**

1. Board and Kite Africa BKA is a business in the water sports industry that provides kitesurfing lessons and downwind trips.
2. Delivery policy: Subject to availability and receipt of payment, requests will be processed within 1 - 3 days (in summer season "October – April") and delivery confirmed by way email/booking invoice number.
3. Return and Refunds Policy: The provision of goods and services by BKA Kiteschool is subject to availability. In cases of unavailability due to weather conditions, BKA Kiteschool will refund the client in full within 30 days. In the case of clients not being able to complete their course due to their own personal schedule, BKA Kiteschool will refund the clients remaining hours minus a 30% admin fee.
4. Cancellation Policy: Cancellation of bookings by the client will attract a 10% administration fee. Lesson cancellations made last minute by the client on the day of a scheduled lesson will result in the total loss of that lessons hours.
5. Customer Privacy policy: BKA Kiteschool shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: [http://www.polity.org.za/attachment.php?aa\\_id=3569](http://www.polity.org.za/attachment.php?aa_id=3569).
6. Payment options accepted: Payment may be made via Visa, MasterCard, or by bank transfer into the BKA Kiteschool bank account, the details of which will be provided on request.
7. Merchant Outlet country and transaction currency: The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).
8. Country of Domicile: This website is governed by the laws of South Africa and BKA Kiteschool chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature.
9. Variation: BKA Kiteschool may, in its sole discretion, change this agreement or any part thereof at any time without notice.

10. Board and Kite Africa BKA Kiteschool: contact details:

Company Physical Address: Shop 1 Portico Building, Athens Road, Table View, WESTERN CAPE, 7441.

Email: [info@boardandkiteafrica.com](mailto:info@boardandkiteafrica.com)

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